

## Festival Online Auction FAQs



### Welcome to The Charleston Dragon Boat Festival's Online Auction!

*DBC is not paying an outside source for auction management, so all proceeds from the auction support Dragon Boat Charleston's mission programs.*

#### How does it work?

Teams participating in the Charleston Dragon Boat Festival donate items for the auction. Dragon Boat Charleston hosts the auction and collects payment from the winning bidder. After payment is received, the team captain is notified and makes arrangements to get the item to the winner.

#### Where can I find descriptions of the items?

The auction page provides a brief overview of the items available. It is updated as teams submit items for the auction, so check back regularly! Full details of all items can be found here:

***Please read the detailed descriptions carefully before bidding.*** They include detailed explanations and other important notes. Dragon Boat Charleston assumes no responsibility for the representation of the items or for the items themselves. Descriptions are submitted by the teams providing the items.

#### How do I bid on an item?

1. Under the item you wish to bid on, click on "CLICK HERE TO BID ON THIS ITEM."
2. Complete the form, including your minimum bid and your maximum bid.
3. Submit the form.
4. Check the auction page each day to see if you've been outbid. If you have and you'd like to increase your bid, click on the bid link again and update your maximum bid.

#### What happens if I win?

1. Winners will be notified with payment instructions via the email provided on the bid form.
2. Payment arrangements should be completed within three days.
  - a. Online payments should be made within 48 hours.
  - b. Checks should be mailed within three days.
3. If payment arrangements have not been made within three days, the next highest bidder will be contacted as the winner.

#### How do I pay for the item(s) I win?

- You may pay online with a credit card by [clicking here](#). In Additional Comments, please note FOA (Festival Online Auction).
- You may mail a check to:  
Dragon Boat Charleston  
1643 Savannah Hwy., Box 261

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### **Are there any additional fees?**

- There are no processing fees for payments made by check.
- Credit card processing fees (3%) are the responsibility of the winner.
- Delivery fees are at the discretion of the team providing the item. If any such fees are to be charged, they will be noted in the item description.

### **Is my payment tax deductible?**

Check with your tax advisor.

### **Who do I contact with questions about the auction?**

Email our Mission Director, [Lucy Spears](#), with any questions.